Dr. Mohammad Hanif Khan

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Bio Data

Date of Birth 20th April 1975

Marital Status Married

Father's Name Malak Beradar Khan N.I.C No. 15307-4108788-5

Career Objectives

A management position in an organization that will benefit my initiative, capabilities and contribution. I am especially interested in a position with the potential of advancement, increased decision-making, where I can extensively utilize management skills.

EDUCATIONAL QUALIFICATION

Degree	Area of Study	Institution / School	
PhD	HRM/Hotel Management	University of Malakand	
2024	Thesis title: "Effect of Human Resource Practices on the Relationship Between Hotels Star Rating and Total Quality Management".		
M. Phil	HRM/Hotel Management	University of Malakand	
2016	Thesis title: "Impact of Organizational Culture on Employees' Performance of Hospitality Sector in Pakistan".		
MBA	Administration/Management	Gomal University D.I.Khan	
BBA	Administration/Management	Gomal University D.I.Khan	
F.A	Inter Science	Islamia College Peshawar	
SSC	Science Group	G.H. School Khanpur Dir (L)	

PROFESSIONAL EXPERINCE

1. Position: Head of Department/Assistant Professor (BS-19)
Location: Department of Tourism and Hotel Management

Employer: University of Malakand Period October 10, 2023 to date

Major Responsibilities:

> To manage the whole department.

- > To attend meetings with the Vice Chancellor, Registrar and Deans.
- > To make syllabus for the newly established department.
- > To arrange and conduct seminars.
- To teach subjects of Tourism and Hotel Management.
- > To ensure Quality Enhancement Programs in the department.
- ➤ To make PC-1 for new projects.
- > To correspond with other stakeholders for the uplift of Tourism and Hospitality sector.

2. Position: Assistant Professor (BS-19)

Location: Department of Tourism and Hotel Management

Employer: University of Malakand

Period February 12, 2018, to October 10, 2023

(In the meanwhile, remained HOD as well from

February 12, 2018 till September, 2020)

Major Responsibilities:

- > To help in making syllabus for the department.
- > To arrange and conduct seminars.
- > To teach subjects of Tourism and Hotel Management.
- > To ensure Quality Enhancement Programs in the department.
- To make PC-1 for new projects with the help of other faculty members.
- > To help HOD to correspond with other stakeholders for the uplift of Tourism and Hospitality sector.

3. Position: Head of Department/Lecturer (BS-18)

Location: Department of Tourism and Hotel Management

Employer: University of Malakand

Period October 03, 2011 to February 12, 2018

Major Responsibilities:

- > To manage the whole department
- To attend meetings with the Vice Chancellor, Registrar and Deans.
- > To make syllabus for the newly established department
- > To arrange and conduct seminars.
- > To teach subjects of Tourism and Hotel Management.
- To ensure Quality Enhancement Programs in the department.

➤ To make PC-1 for new projects.

➤ To correspond with other stakeholders for the uplift of Tourism and Hospitality sector.

4. Position: Instructor (BS-17)

Location: Pakistan Austrian Institute of Tourism and

Hotel Management, Guli Bagh Swat

Employer: Ministry of Tourism, Government of Pakistan

Period 2007 to 2011

Major Responsibilities:

To teach and provide educational and practical training in any assigned discipline of Hotel Management and Tourism i.e. (Front office, House Keeping, Tourism, Quality Assurance & Marketing etc).

- > Prepare exam papers, Class schedule and all formats for practical training.
- Assist the Chief Instructor in developing curricula for Diploma and Short Certificate Courses in Tourism, Hospitality, Tour Operation and Tour Guides Operation.
- Take care of all kind of student's affairs.
- Assist Principal in correspondence with Ministry of Tourism, Government of Pakistan.
- Take care of "Room Division" of Training/ Commercial Hotel.
- Attend all directed meetings, seminars, workshop, staff development training etc.
- ➤ Assist Principal in preparing Marketing & Sales Promotion plan for Institute and Training/Commercial Hotel.
- Assist Principal in matters pertaining to affiliation of Institute with local/foreign Universities.
- ➤ Design PC-I for NAVTEC (National Vocational Technical Education Commission) with assistance of senior faculty members.
- In addition, responsible for any task assigned by the principal.

5. Position: Night Manager

Location: Pearl Continental Hotel, Peshawar Employer: Hashwani Hotels Ltd Pakistan

Period 2005 to 2007

Major Responsibilities:

- ➤ To manage and monitor activities of all employees in the Front Office department making sure they adhere to the standards of excellence and to the guidelines set in the employee handbook, hotel policies and procedures, coaching, training and correcting where needed.
- To maintain a professional and high quality service oriented environment at all times.
- ➤ To act as manager on duty for the hotel in the absence of the Front Office Manager dealing with complaints, problem solving, disturbances, special requests and any other issues that may arise.
- To manage the night shift in the department ensuring all employees perform the tasks assigned to them and co-ordinate Front Office activities with other

departments. To ensure the accurate completion of the daily night audit in a timely fashion

6. Position: Duty Manager

Location: Pearl Continental Hotel, Peshawar Employer: Hashwani Hotels Ltd Pakistan

Period 2004 to 2005

Major Responsibilities:

- ➤ To welcome and bid farewell to all visitors to the hotel in a warm and professional manner. Ensuring all guests receive prompt service and guidance accordingly.
- To assist with all departments in times of pressure where reasonably possible.
- ➤ To ensure that accommodation for arriving VIP's and those staying is prepared to the agreed standard.
- > To room all VIP and important guests personally assuring a very positive first impression.
- To liaise with guests and ensure a strong host presence at all times, passing relevant information onto staff especially specific requirements or arrangements
- > To perform duty management as detailed on the management rotation.
- > To ensure that the standards of service in all areas meet the required levels.
- > To deal with complaints quickly and efficiently and find suitable solutions to any problems that may arise.
- ➤ To assume responsibility for the running of the Hotel in the absence of senior management.

7. Position: Reception Officer

Location: Pearl Continental Hotel, Peshawar Employer: Hashwani Hotels Ltd Pakistan

Period 2002 to 2004

Major Responsibilities:

- To receive guests to the hotel by greeting them warmly, and attending to their inquiries and also answer inquirers over the phone.
- > To inform guests of the services and accommodation rates in the hotel, make reservations for guests according to their needs, and also make sure that all reservations cancelled are effected immediately to avoid confusion.
- ➤ To build good relationship and rapport with guests to make them feel comfortable and address any complaints they might have in a very courteous manner to protect the image of the hotel.
- To keep clear and comprehensive records of guest room bookings and all billings for accountability and future reference.

8. Position: Assistant Reception Officer

Location: Pearl Continental Hotel, Peshawar Employer: Hashwani Hotels Ltd Pakistan

Major Responsibilities:

- ➤ To undertake front of house duties, including meeting, greeting and attending to the needs of guests, to ensure a superb customer service experience.
- ➤ To build a good rapport with all guests and resolve any complaints/issues quickly to maintain high quality customer service. 3. To deal with guest requests to ensure a comfortable and pleasant stay.
- To assist in dealing with customer complaints in an effective and courteous manner, providing or seeking solutions as quickly as possible.

Experience

- Member of Think Tank of Pakistan Tourism Forum for making Comprehensive National Tourism Strategy for Pakistan.
- Member of Higher Education Commission National Curriculum Revision Committee.
- Member of the Accreditation/Inspection Committee of Higher Education Commission for Hunza Campus of Karakorum International University, Gilgit
- Member of the Working Group of Tourism Experts constituted by Chief Secretary Khyber Pakhtunkhwa
- Member Board of Study of Department of Tourism and Hospitality, Hazara University, Mansehra
- Member of the Committee for developing Tourism Policy for Khyber Pakhtunkhwa
- Member Board of Study of Department of Tourism and Hospitality, Abdulwali Khan University, Mardan
- Member Board of Study of Department of Tourism and Hospitality, Swabi University, Swabi
- Member Board of Study of Department of Tourism and Hospitality, Air University, Islamabad
- Member Board of Study of Department of Tourism and Hospitality under the umbrella of Department of Archaeology, University of Peshawar.
- Member of the Internal Transfers Committee of Employees from BPS-1 TO 16 University of Malakand
- Director of Sports and Games University of Malakand from 5-3-2014 to 18-01-2016.
- Member Academic Council, University of Malakand
- Member Appellate Committee, University of Malakand
- Member University Purchase Committee, University of Malakand
- Member Board of Faculty for the Faculty of Management Sciences, University of Malakand
- Member Board of Faculty for the Faculty of Social Sciences, University of Malakand
- Deputy Chief Proctor, University of Malakand from 25-08-2016 to date.
- Member Self-Assessment Team, Department of Sociology, University of Malakand
- Incharge, University Guest House from 17-11-2017 to 30-04-2018.

Projects

- Prime Minister's Youth Skills Development Program
 Chef De Partie and Restaurant Manager = 50
 May 12, 2014 to November 12, 2014, Total Worth of the project=Rs 1,086,000
- 2. Prime Minister's Youth Skills Development Program, Phase-II Chef De Partie, Restaurant Manager and Front Office Management=75 July 4th, 2015 to January 4th, 2016, **Total Worth of the project=Rs. 2,381,000**
- 3. Prime Minister's Youth Skills Development Program, Phase-III, Batch-1 Chef De Partie and Front Office Manager= 50 May 18th, 2016 to November 17th, 2016, **Total Worth of the project=Rs.** 2,617,400
- **4.** Prime Minister's Youth Skills Development Program, Phase-III, Batch-2 Chef De Partie and Tour Guiding (Travel Operations)=50 January 4, 2017 to July 3, 2017, **Total Worth of the project=Rs. 1,963,000**.
- 5. Prime Minister's Youth Skills Development Program, Phase-IV, Batch-2 Chef De Partie (Male), Chef De Partie (Female) and Restaurant Management= 75 May 14, 2018 to November 13, 2018, **Total Worth of the project= Rs. 2,769,000**
- 6. Prime Minister's "Skills for All" Hunarmand Pakistan Program (Kamyab Jawan Initiative)
 Chef De Partie/Cooking (Conventional)= 25
 February 12, 2020 to August 12, 2020, Total Worth of the project=Rs. 809,000
- 7. Prime Minister's "Skills for All" Hunarmand Pakistan Program (Kamyab Jawan Initiative)

Restaurant Manager (High-Tech)= 25

February 12, 2020 to August 12, 2020, **Total Worth of the project=Rs. 1,624,950**

8. Prime Minister's "Skill for All" Hunarmand Pakistan Program Batch-2 Chef/Cooking= 25

June 21, 2021 to November 30th 2021, Total worth of the project= Rs. 984,000

- 9. Prime Minister's "Skill for All" Hunarmand Pakistan Program Batch-2 Restaurant Management= 25
 June 21, 2021 to November 30th 2021, **Total worth of the project=1,700,500**
- 10. Prime Minister's Skills for All Program-Batch-3

Restaurant Manager (Conventional)= 25

Cooking/Chef (Conventional)= 25

March 10, 2022 to September 09, 2022, **Total worth of the project= Rs. 1842900**

11. Prime Minister's "Skills for All", Hunarmand Pakistan Program Batch-3 Restaurant Manager (Conventional)= 25

Cooking/Chef (Conventional)= 25 March 7, 2022 to September 10, 2022, **Total worth of the project= Rs. 795,900**/-

Courses and Seminars

- "Introduction to Tourism-Industry Management" live online training by World Tourism Organization (UNWTO) 19-03-2024.
- Organizer of Two-day national workshop on "Unleashing the economic potential of Khyber Pakhtunkhwa" organized by University of Malakand in collaboration with PSDE and PIDE on June 13 and 14, 2023.
- Organizer of Two-day workshop on "Teaching and Talking of Peace in the Vulnerable Region of Pakistan" organized by University of Malakand in collaboration with Department of State, United States of America.
- Organizer "05 Days Workshop on Teaching & Research", organized by Department of Education in collaboration with Higher Education Commission at University of Malakand (Certificate Course)
- "Indigenous On-Campus Training Workshop of Administrative Staff on Good Governance" organized by University of Malakand (Certificate Course)
- "Disaster Management Exhibition", organized by University of Malakand (Certificate Course)
- "Professional Competency Enhancement Program for Teachers (PCEPT)" organized by Higher Education Commission.
- "Indigenous On-Campus Training Workshop of Administrative Staff on Finance, Audit and Psycho-social Approach", organized by Directorate of Quality Enhancement Cell.
- "Problems and Challenges to English Language Teaching Reforms in Religious Madrassas of Pakistan" organized by Department of English, University of Malakand.
- "Causes and Consequences of HIV/AIDS in Rural and Urban Communities of Pakistan" organized by University of Malakand.
- "Hotel Management for developing countries", Harbin University of Commerce, China (Certificate Course)
- "How to succeed through customer services", Pakistan Institute Of Management Sciences Lahore, Pakistan (Certificate Course)
- "Development Program", Hashoo Group of Hotels, Peshawar, Pakistan (Training Seminar)
- "Supervisory Skills", Pearl Continental Hotel, Peshawar, Pakistan (Training Seminar)
- "Train the Trainer" (T.O.T) offered by a Specialist from Germany at PAITHOM. (Certificate Course)
- "Entrepreneurship Development Programme" designed and delivered by SAVANT in collaboration with Dir District Development Project (DDDP) at Timergara (Training Course)
- "Microsoft Office 2000" Sarhad Institute of Information Technology, Peshawar (Certificate Course)
- "Professional Internship" in Swat Serena Hotel, Swat (Certificate)

PUBLICATIONS

S. No	Year	Title of Article and Journal
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1.	2020	Mohammad Hanif Khan, Altaf Hussain and Muhammad Asad Khan
	HEC Recognized	The Impact of Mission and Involvement on Employees' Performance in Hotel
	Journal.	Sector of Pakistan, Sir Syed Journal of Education & Social Research
	Category 'Y'	Vol. 3, Issue 1, 2020 (Jan-March), ISSN 2706-6525 (online), ISSN 2706-8285
		(Print), ISSN 2706-9362 (CD-ROM), ISSN 2706-6525 (ISSN-L),
		DOI: http://doi.org/10.36902/sjesr-vol3-iss1-2020(146-151)
2.	2020	Altaf Hussain, Mohammad Hanif Khan and Muhammad Asad Khan
	HEC Recognized	Interplay of Organizational Commitment and Job Performance in Academic
	Journal.	Sector, Sir Syed Journal of Education & Social Research
	Category 'Y'	Vol. 3, Issue 1, 2020 (Jan-March), ISSN 2706-6525 (online), ISSN 2706-8285
		(Print), ISSN 2706-9362 (CD-ROM), ISSN 2706-6525 (ISSN-L),
		DOI: http://doi.org/10.36902/sjesr-vol3-iss1-2020(152-158)
3.	2020	Muhammad Asad Khan, Altaf Hussain and Mohammad Hanif Khan
	HEC Recognized	The Moderating Effect of Employee Satisfaction on the Relationship of Goal-
	Journal.	Setting and Purposes, Fairness and Rating Scale Format with Employee Job
	Category 'Y'	Performance, Journal of Business and Social Review in Emerging Economies, Vol.
		6, No 1 (311-322), March 2020, ISSN:2519-089X (E): 2519-0326,
		DOI: 10.26710/jbsee.v6i1.1066
4.	2020	Muhammad Asad Khan, Altaf Hussain and Mohammad Hanif Khan
	HEC Recognized	The Role of Rater Motivation and Training in Effective Performance Appraisal
	Journal.	System in Public Sector Universities of Khyber Pakhtunkhwa, Pakistan,
	Category 'Y'	Journal of Accounting and Finance in Emerging Economies, Volume 6: Issue 1
		(155-166), March 2020, ISSN: 2519-0318 ISSN (E) 2518-8488,
		DOI: 10.26710/jafee.v6i1.1064
5.	2020	Mohammad Hanif Khan, Altaf Hussain and Muhammad Asad Khan
	HEC Recognized	The importance of organizational justice, appraisal purposes and employee
	Journal.	satisfaction in performance appraisal system in academic sector of Pakistan,
	Category 'Y'	Journal of Accounting and Finance in Emerging Economies, Volume 6: Issue 1,
		(191-200) March 2020, ISSN: 2519-0318 ISSN (E) 2518-8488,
	2020	DOI: 10.26710/jafee.v6i1.1079
6.	2020	Altaf Hussain, Muhammad Asad Khan and Mohammad Hanif Khan
		The influence of Training and Development on organizational commitment of
	Journal.	academicians in Pakistan, Review of Economics and Development Studies, Vol. 6
	Category 'Y'	(1) 2020 43-45. ISSN (P): 2519-9692, ISSN (E): 2519-9706,
	2020	DOI: http://reads.spcrd.rg/website/
7.	2020	Altaf Hussain, Muhammad Asad Khan and Mohammad Hanif Khan
	HEC Recognized	Examining the Relationship between Job Satisfaction and Organizational
	Journal.	Performance: The Mediating Role of Organizational Commitment, Pakistan
0	Category 'Y'	Journal of Social Science, Vol. 40, Issue 1, March 2020 (523-537)
8.	2020	Muhammad Asad Khan, Altaf Hussain and Mohammad Hanif Khan
	HEC Recognized	Improving Supply Chain Management through Human Resource Practices:
	Journal.	Empirical Evidence from Pakistani SMEs, Pakistan Journal of Social Science,
	Category 'Y'	Vol. 40, Issue 1, March 2020 (565-576)
9.	2020	Altaf Hussain, Muhammad Asad Khan and Mohammad Hanif Khan
	HEC Recognized	The Effect of Total Quality Management on Firm Performance with the
	Journal.	Mediating Roles of Innovation and Knowledge Management in Small Medium
	1	1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2

	Category 'Y'	Enterprises, Journal of Accounting and Finance in Emerging Economies, Vol. 6 No (2) 2020 (415-425), June 2020 https://doi.org/10.26710/jafee.v6i2.1186		
10.	2020 HEC Recognized Journal. Category 'Y'	Itbar Khan, Mohammad Hanif Khan, Nazia Saeed Instructional Leadership at Government Secondary Schools: An Analytical Study, Journal of Managerial Sciences, Volume 14 Issue 1 January-March 2020 (76-88).		
11.	2020 HEC Recognized Journal. Category 'Y'	Muhammad Asad Khan, Mohammad Hanif Khan and Altaf Hussain Effect of Organizational Culture Components on Employee Job Performance in Pakistan, <i>Gomal University Journal of Research, Volume 36, Issue 1, JUNE, 2020 (40-51).</i> ISSN: 1019-8180 (Print), ISSN: 2708-1737 (Online).		
12.	2020 HEC Recognized Journal. Category 'Y'	Altaf Hussain, Muhammad Asad Khan, Jawad Hussain and Mohammad Hanif Khan Nexus of Transformational Leadership and Employees' Job Performance in Telecom Sector Pakistan, Journal of Business and Social Review in Emerging Economies, Vol. 6, No 2, June 2020 (799-806), ISSN:2519-089X (E): 2519-0326		
13.	2020 HEC Recognized Journal. Category 'Y'	Muhammad Asad Khan, Altaf Hussain, Jawad Hussain and Mohammad Hanif Khan Effect of Performance Appraisal on Employees' Satisfaction: A Case Study of University of Peshawar, Khyber Pakhtunkhwa, Pakistan, Review of Applied Management and Social Sciences (RAMSS), Vol., (2) 2020, 131-140, ISSN (Print): 2708-2024, ISSN (Online): 2708-3649		
14.	2021 HEC Recognized Journal. Category 'Y'	Mohammad Alam, Mohammad Hanif Khan , Altaf Hussain Tourism in Quarantine; Living in the COVID-19 Era , Research Journal of Social Sciences & Economics Review, Vol. 2, Issue 2, 2021 (April-June), ISSN 2707-9023 (online), ISSN 2707-9015 (Print), ISSN 2707-9015 (ISSN-L). DOI: https://doi.org/10.36902/rjsser-vol2-iss2-2021(179-183)		
15.	2021 HEC Recognized Journal. Category 'Y'	Mohammad Hanif Khan, Mohammad Alam, Shah Manzoor Impediments of Tourism in Dir Lower: The Way Forward, Research Journal of Social Sciences & Economics Review, Vol. 2, Issue 2, 2021 (April-June), ISSN 2707-9023 (online), ISSN 2707-9015 (Print), ISSN 2707-9015 (ISSN-L). https://doi.org/10.36902/rjsser-vol2-iss2-2021(184-188)		
16.	2021 HEC Recognized Journal. Category 'Y'	Rehmat Shah, Itbar Khan, Mohammad Hanif Khan Practices and Facilities for Knowledge Management in Universities of Pakistan, Journal of Managerial Sciences, Vol. 15, Issue 4, Oct-Dec 2021, (88-102)		

17.	2022 HEC Recognized Journal. Category 'Y'	Mohammad Hanif Khan, Altaf Hussain and Muhammad Asad Khan A Review on Comparison of Hotels Star Rating Systems Journal of Managerial Sciences, Vol. 16, Issue 2, April-June 2022, (144-155)		
18.	2020 HEC Recognized Journal. Category 'W'	Nazim Ali, Altaf Hussain, Asghar Ali, Itbar Khan, Mohib Ullah and Mohammad Hanif Khan Impact of Job Crafting on Banker's In-Role and Extra-Role Performance: Mediating Role of Organizational Commitment International Journal of Innovation, Creativity and Change, Volume 13, Issue 7, 2020		
19.	2020 HEC Recognized Journal. Category 'W'	Altaf Hussain, Nazim Ali, Asghar Ali, Itbar Khan, Mohib Ullah and Mohammad Hanif Khan Effect of Training and Development on the Turnover Intentions of Faculty Members in Universities of Pakistan International Journal of Innovation, Creativity and Change, Volume 13, Issue 6, 2020		
20.	2022 HEC Recognized Journal. Category 'X'	Dr. Mohib Ullah, Dr. Altaf Hussain, Shahid Muhammad, Dr. Aqsa Siddiq, Mohammad Hanif Khan, Dr. Shabir Ahmad, Dr. Nazim Ali Relationship Between Authentic Leadership and Job Satisfaction: Mediating Role of Organizational Commitment Journal of Positive School Psychology, Vol. 6 No. 9, 44-57, 2022 http://journalppw.com		
21.	2022 HEC Recognized Journal. Category 'X'	Dr. Nazim Ali, Ume Ruqia Saadat, Dr. Altaf Hussain, Dr. Muhammad Imran Shah and Mohammad Hanif Khan An Investigation into the Relationship between Personality Traits and Job Performance: Mediating Role of Psychological Capital Indian Journal of Economics and Business, Vol. 21 No. 2 (April 2022). http://www.ashwinanokha.com//IJEB.php		
22.	2023 HEC Recognized Journal. Category 'Y'	Mohammad Hanif Khan and Dr. Altaf Hussain Effect of Human Resources Practices on Employees' Empowerment in Hotels Journal of Managerial Sciences, Volume 17, Issue 1, Jan-March 2023		
23.	2024 HEC Recognized Journal. Category 'X'	Dr. Iftikhar Ahmad, Dr. Saima Batool, Muhammad Ibrar Mustafa, Mohammad Hanif Khan, Dr. Nazim Ali, Altaf Hussain Impact of Work-Family Conflict on Job Performance: Mediating Effect of Psychological Capital Journal, Migration Letters, Volume: 21, No: S4 (2024), pp. 426-434 ISSN: 1741-8984 (Print) ISSN: 1741-8992 (Online) www.migrationletters.com		

24.	2024	Muhammad Farooq Jan, Dr. Lalarukh, Dr. Iftikhar Ahmad, Mohammad Hanif					
	HEC Recognized	Khan, Dr. Nazim Ali, Imran Ullah Khan Marwat					
	Journal.	Mediating Effect of Organizational Justice and Organizational Commitment on					
	Category 'X'	the Relationship between Organizational Citizenship Behavior and Job					
		Performance					
		Journal, Migration Letters, Volume: 21, No: S4 (2024), pp. 1671-1680 ISSN: 1741-					
		8984 (Print) ISSN: 1741-8992 (Online) <u>www.migrationletters.com</u>					
25.	2024						
	HEC Recognized						
	Journal.						
	Category 'X'						

List of Theses Supervised

S.No	Student Name (s)	Year	Thesis Title	Discipline
1.	Shah Manzoor	2015	Problems Obstructing Tourism in Dir Lower	MA Tourism &
				Hotel Management
2.	Muhammad Shoaib	2015	Comparative Marketing Analysis of Malakand Dir	MA Tourism &
			Chitral Hotel & Restaurant and Spogmai Hotel & Restaurant	Hotel Management
3.	Malak Asad and	2016	The Impact of Conservation and Preservation of	MA Tourism &
	Hazrat Ullah		Tourism Potentials on Tourists' Arrivals in Dir Lower	Hotel Management
4.	Shiraz Khan and	2020	Exploration Of New Tourism Destinations in District	BS Tourism & Hotel
	Sayyed Shakir		Swat	Management
	Hussain			
5.	Umar Farooq and	2021	Issues and Problems of Tourism in Pakistan: Way	BS Tourism & Hotel
	Muhammad Haris		Forward	Management
6.	Nazeef Ahmad and	2021	Issues and Challenges of Sustainable Tourism in	BS Tourism & Hotel
	Roman Khan		Malakand Division	Management
7.	Wajid Akbar and	2022	Practices of Customers Relationship Management in	BS Tourism & Hotel
	Sami Ullah		Hospitality Sector of Pakistan	Management
8.	Sami Ullah and	2022	Religious Attractions for Tourists in Swat Valley	BS Tourism & Hotel
	Maaz Ahmad			Management

9.	Muhammad Awais	2022	Service Issues in Restaurants	BS Tourism & Hotel
	and Gawhar Shah		(A case study of Restaurants in Chakdara Dir Lower)	Management
			, , , , , , , , , , , , , , , , , , ,	
10.				

LANGUAGES PROFECIENCY

Name	Read	Write	Speak
English	Good	Good	Good
Urdu	Good	Good	Good
Pashto	Good	Good	Good

COMPUTER SKILLS

- ➤ MS Office
- > MS Word
- ➤ MS Excel
- MS Power Point
- > Internet

References
Available upon request